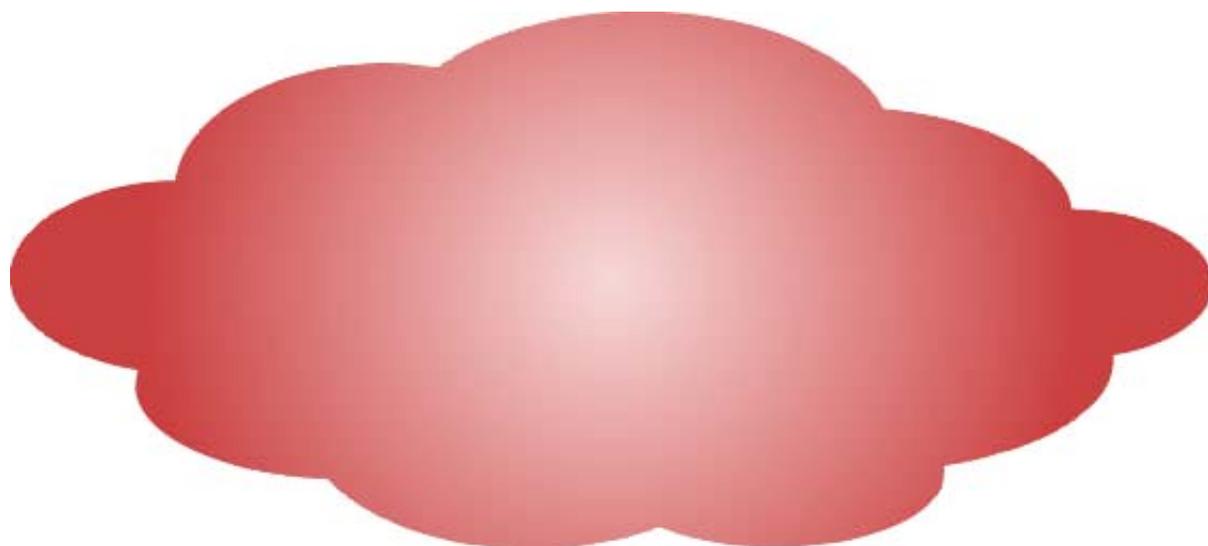


Network Settings Startup Guide



Notice

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- It is strictly prohibited to copy this software to other disk (excluding the case for making backup) or to load on the memory for the purpose other than executing it.
- The customer is responsible for the communication fee for Internet communication such as e-mail notification.
- The notification by the event mail function may not be delivered due to Internet environment, failure of the device/ the power supply, etc. Mimaki has absolutely no responsibility for any damages or loss resulting from non-delivery or delays.

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About this manual

This manual explains the setting procedures for connecting Mimaki printers and plotters compatible with network functions to a network, and how to use them with that network by using a typical network configuration as an example for this explanation

Network functions of Mimaki printers and plotters consist of the "Event Mail" and "Network Printing/Plotting" functions.

- Event Mail Function : Printer/Plotter unit function that notifies users by e-mail of operations such as start, end, ink depleted and media jam during printing jobs.
- Network Printing/Plotting Function:
Function that sends printing jobs to a printer/plotter unit from a personal computer via a network.

Some functions might not be supported depending on the printer/plotter you are using. For details, refer to the "Network Function Compatibility Table".

This document explains the network set-up procedure using Windows 7 as an example.

Symbol



Indicates a caution you must observe when operating the product.



Describes a useful procedure.



Shows the number of the page that has related contents.

About other NetworkConfigurator and Network Setting Guide

Although the Network Configurator is contained on the included manual CD, the most recent version can be found on the Mimaki Engineering website (<http://eng.mimaki.co.jp/download/>). Please download Ver. 1.2 or later if the version of your current Network Configurator is Ver. 1.1 or earlier.

Version information for the Network Configurator is displayed on the title bar.

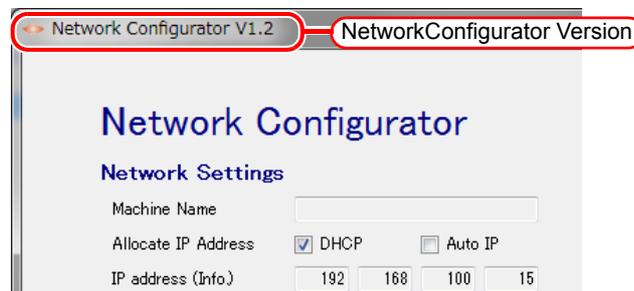


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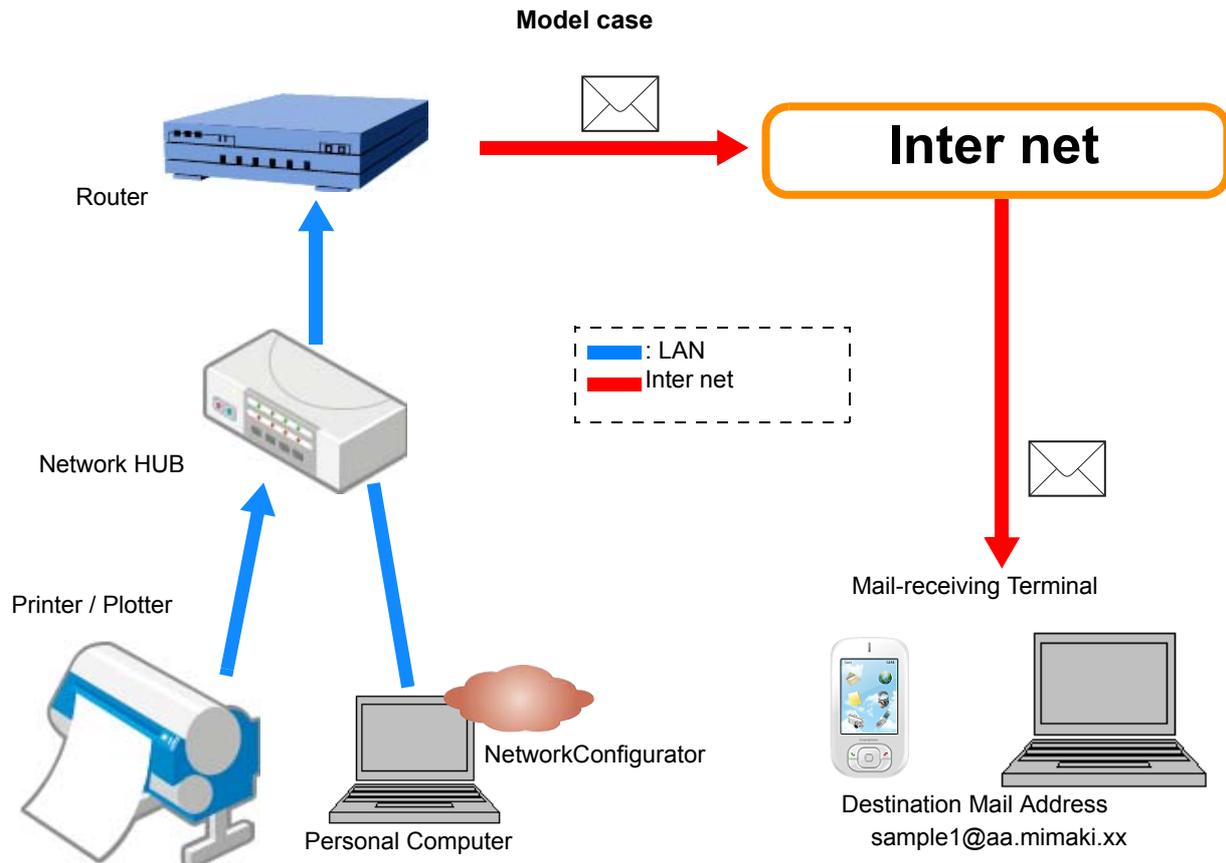
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Using the Event Mail Function

Model case

The network environment used as an example for explanation satisfies the following four conditions.

- (1) The printer/plotter and personal computer are connected to a LAN that can automatically obtain an IP address.
- (2) The LAN described in (1) can be connected to the Internet.*¹
- (3) The terminal receiving mail can be connected to the Internet.*¹
- (4) You have your own mail account (Gmail cannot be used).*^{1*2*3}



Important!

- Although this does not apply to this case, the event mail function can also be used with static IP address allocation.
- If a printer or plotter is compatible with both "Event Mail" and "Network Printing/Plotting" functions, "Network Printing/Plotting" can be used by implementing the "Event Mail" settings. It is not necessary to separately specify the "Network Printing/Plotting" settings.

- *1. Although the above model case shows an example with an Internet-connected environment, an Internet-connected environment is not required if you have a mail server within your LAN and mail can be received from that LAN.
- *2. A mail service (such as Gmail) that requires SSL communication with the source address cannot be used.
- *3. Specify settings so that event mail is not judged to be spam mail by the spam mail filter. It is sufficient to specify settings so that mail from the sending address is allowed to pass through the filter. If you are not sure how to specify the actual settings, please inquire with the corresponding mobile phone company or administrator (provider) of the receiving mail server.

Items you must provide

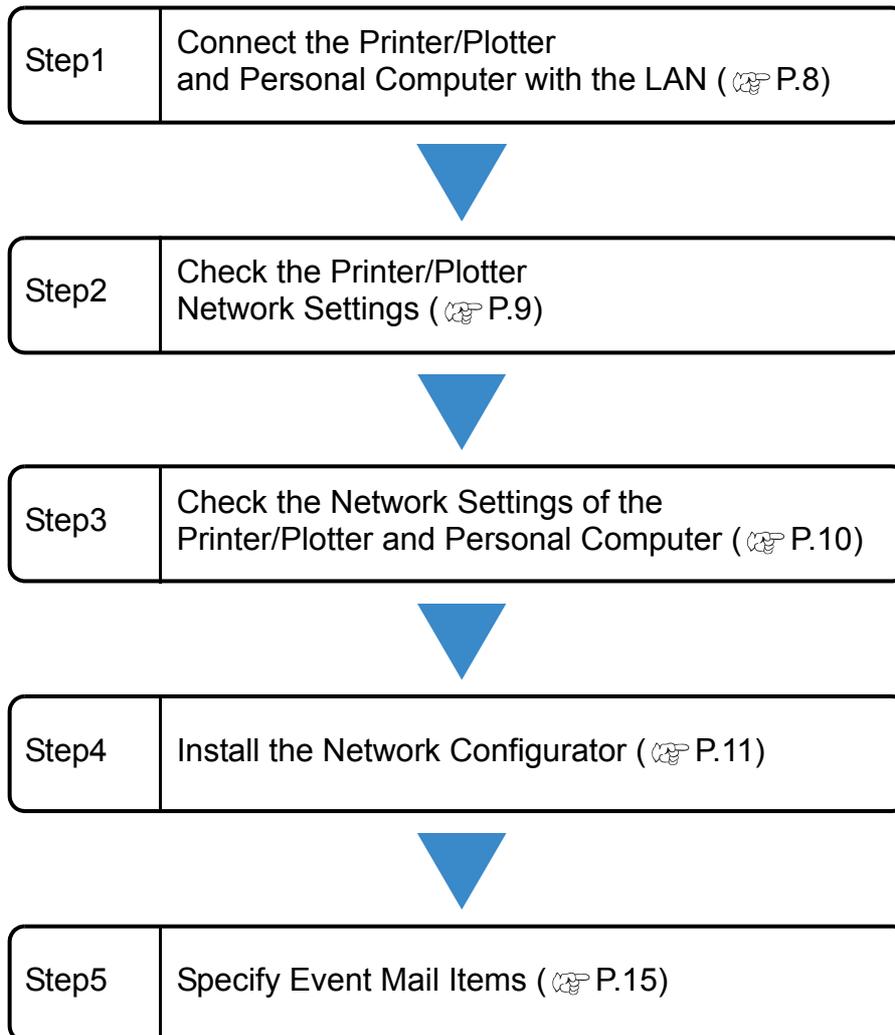
<input type="checkbox"/> Internet-connected environment	Contracted with Internet carrier or provider
<input type="checkbox"/> Sending mail account^{*1}	
<input type="checkbox"/> Receiving mail account^{*2}	
<input type="checkbox"/> Router	
<input type="checkbox"/> Network HUB	Required amount of units
<input type="checkbox"/> LAN cable	Required amount of cables
<input type="checkbox"/> Personal computer	Windows XP SP3, Windows Vista SP2, Windows 7 SP1, Windows 8, with each one being 32/64-bit compatible NET Framework 3.5 must be installed
<input type="checkbox"/> Printer/Plotter	Mimaki product that is compatible with the network function (Refer to the "Network Function Compatibility Table" for compatible models.)
<input type="checkbox"/> NetworkConfigurator	Network settings application provided by Mimaki

*1. A mail service (such as Gmail) that requires SSL communication with the source address cannot be used.

*2. Specify settings so that event mail is not judged to be spam mail by the spam mail filter. It is sufficient to specify settings so that mail from the sending address is allowed to pass through the filter. If you are not sure how to specify the actual settings, please inquire with the corresponding mobile phone company or administrator (provider) of the receiving mail server.

Flow of Settings

The procedures for using the settings of the event mail function.



Step1: Connect the Printer/Plotter and Personal Computer with the LAN

Perform the following procedures with the printer/plotter and personal computer.

1 Connect the printer/plotter and personal computer to the network.

Printer / Plotter	Turn off the printer/plotter power, and connect the printer/plotter to the network hub by using a LAN cable. Refer to the "Names of Parts and Functions" section of the printer/plotter operation manual if the LAN connector location of the printer/plotter is unclear.
Personal computer	Turn off the personal computer power, and connect the personal computer to network hub by using a LAN cable. Refer to the personal computer operation manual if the LAN connector location of your personal computer is unclear.

Step2: Check the Printer/Plotter Network Settings

1 Turn on the printer/plotter power.

2 From the printer/plotter operation panel, specify [ON] for DHCP (automatic IP address acquisition).

• Default setting is "ON".

Important!

• Operation differs depending on the model. For details, refer to the "Set the network" section of the printer/plotter operation manual.

3 Referring to the "Set the network" section of the printer/plotter operation manual, check the IP address allocated to the printer/plotter.

Check IP Address
192.168.100.101

Important!

• If the IP address is "169.254.*.*", either the LAN cable connection is faulty or the environment is such that an IP address cannot be automatically obtained. In such cases, consult the network administrator or installation personnel.

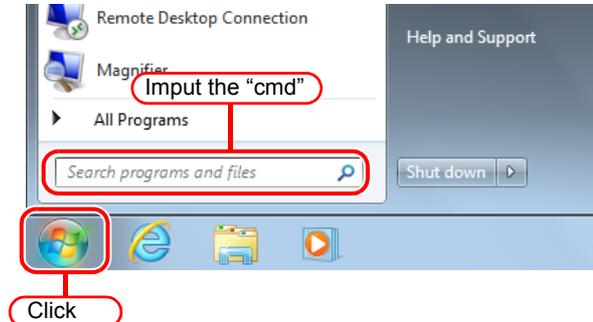
4 After checking, return to the <LOCAL> screen.

Step3: Check the Network Settings of the Printer/Plotter and Personal Computer

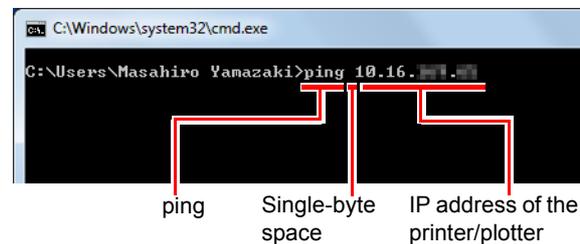
1 Turn on the personal computer power.

2 Start up the command prompt.

- (1) Click the Start button.
- (2) Input [cmd] into "Search programs and files".
- (3) Press the [ENTER] key.



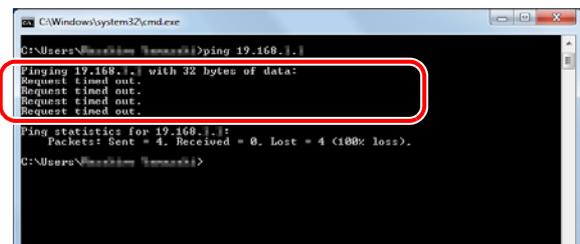
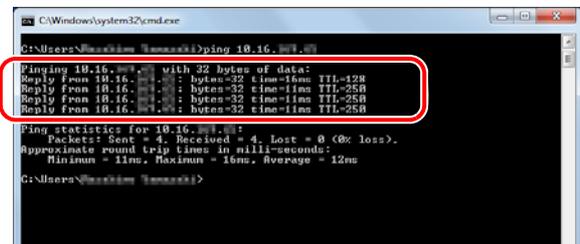
3 Input "Ping (space) 'IP address of the printer/plotter you just checked'" and press the [ENTER] key.



- Important!** • Only enter single-byte characters.

4 Press the [Enter]key.

- If there is a response returned from the printer, continue to "Step 4: Install the Network Configurator" on page 11.
- If no response is returned from the printer as shown in the window on the right, perform the procedures indicated in "Appendix 1. Switching the IP Address Acquisition Settings of a Personal Computer to Automatic" on page 34. After which, perform the procedures of "Step3: Check the Network Settings of the Printer/Plotter and Personal Computer" again.



Step4: Install the Network Configurator

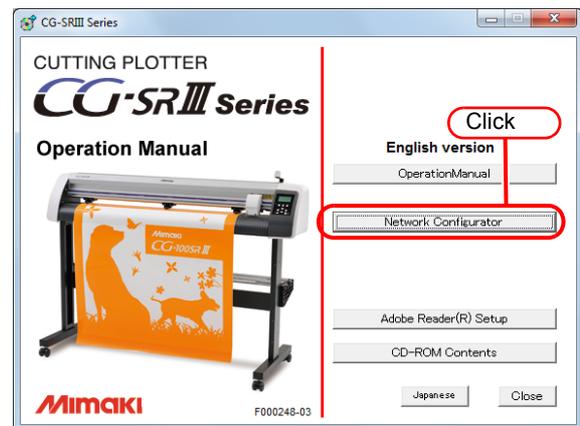
Although the Network Configurator is contained on the included manual CD, the most recent version can be found on the Mimaki Engineering website (<http://eng.mimaki.co.jp/download/>). Please download Ver. 1.2 or later if the version of your current Network Configurator is Ver. 1.1 or earlier. (Refer to Page 13 "Install from the Mimaki Website")

Install from CD-ROM

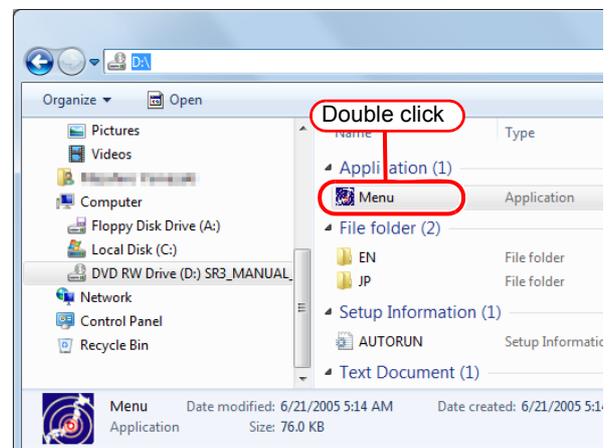
1 Insert the "Operation Manual" CD-ROM that comes with the printer/plotter into the CD-ROM drive.

2 Click "Network Configurator" after the launcher starts up.

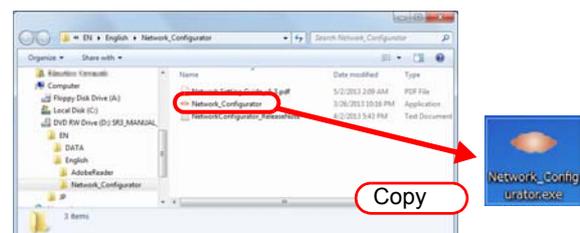
- The screen is for CG-SRIII.



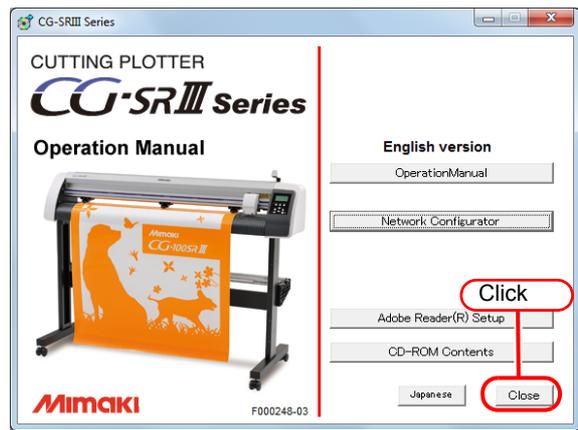
- If the launcher does not start up, open the CD-ROM drive in Explorer and double-click on "Menu.exe".



3 After the folder containing the "Network Configurator" opens, copy the "Network Configurator" to your desktop.



4 Click to close the launcher.



Install from the Mimaki Website

The actual download procedures might be different from the download procedures explained in the documentation.

Follow the actual download procedures.

1 Download the Network Configurator

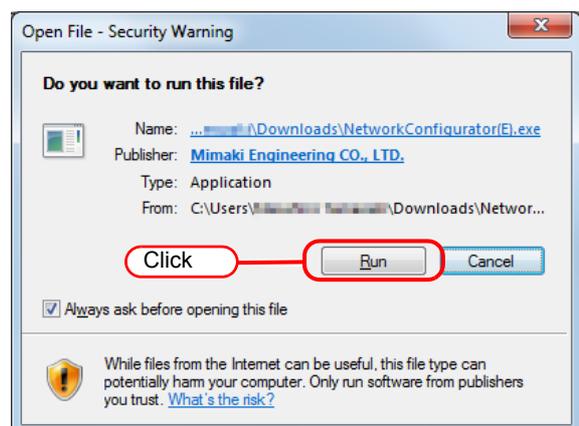
- (1) Access the Mimaki Engineering website (<http://eng.mimaki.co.jp/download/>), and select "Driver/Utility" from "Download file selection".
- (2) Select the "model" and "series" being used from the "Product type".
- (3) Under "OS type", select the OS of the personal computer to which the Network Configurator will be installed, and click [Search].
- (4) Click on "Network Configurator v *.*" in the search results.
- (5) Click [Download] on the detailed search results window.



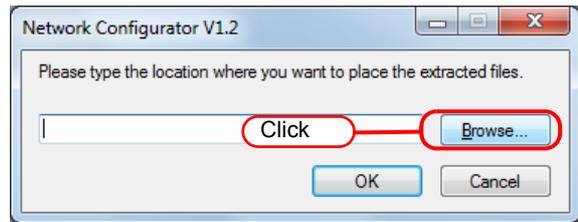
2 Click .



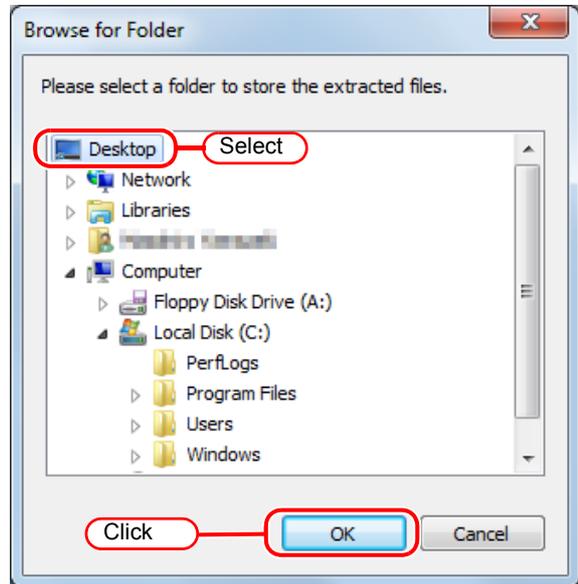
3 Click when the security warning window is displayed.



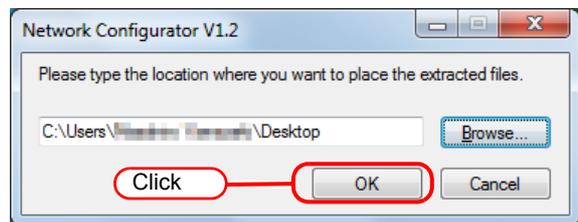
4 Click .



5 Select "Desktop" as the location to save the file and click .



6 Click .



7 "NetworkConfigurator.exe" is extracted to your desktop.

- The release notes and manual are also extracted.



Step5: Specify Event Mail Items

1 Double-click the icon  on your desktop.

2 The printer/plotter information is displayed in the Machine List. Select the name of the printer/plotter and click .

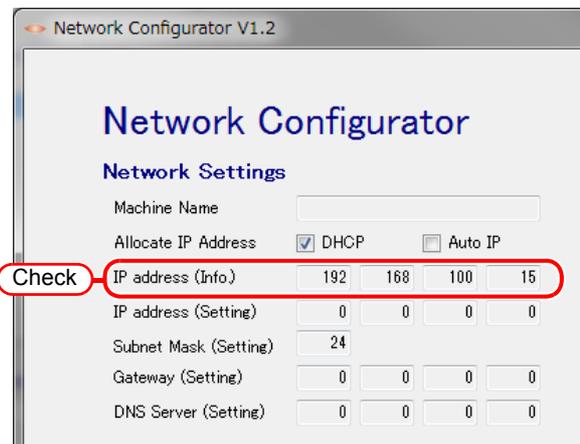
Important!

- If the printer/plotter information is not displayed in the Machine List, it is possible that the printer/plotter and personal computer have not been properly connected to the network. Refer to "'Not Found' is displayed in the list box and you cannot get the printer list, or Communication cannot be established with the machine of the address input as the Direct Address" troubleshooting procedure under "Set the Network", and perform the corresponding recovery procedures.



3 Check [IP address (Info.)] on the displayed Network Configurator settings window.

- Check that the displayed [IP address (Info.)] is the same as the printer/plotter IP address that was checked in procedure 3 of "Step2: Check the Printer/Plotter Network Settings" on page 9.
- It is not necessary to change the "Network Settings".



4 Specify "Mail Server Settings"

- Enter values for (1) to (7) that are appropriate for the environment you are using. If you do not know a set value, refer to the mailer set values in Outlook 2010 or similar program.
- (A) [Send to Address]: Enter the mail address of the event mail destination.
- (B) [Mail Title]: Enter the mail title. This will be displayed as the title of received mail.

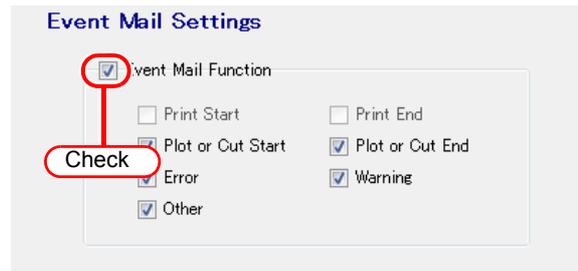
Example: Outlook 2010 Settings Window

Important! • The values shown in these windows are input examples. Specify settings by replacing with the set values of the mailer you are using.

Important! • (6)Authentic Method
Do not select "OFF".
Specify "ON" for "APOP".
Use with the following combinations.

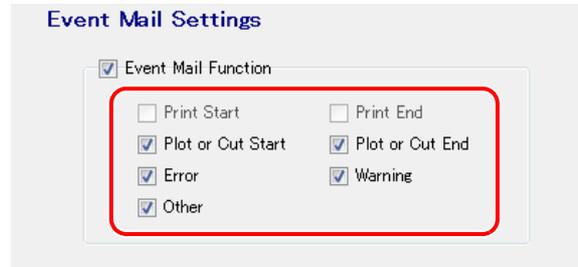
Outlook 2007 Settings	Network Configurator Settings
"My outgoing server (SMTP) requires authentication": ON	Select "SMTP Auth."
"My outgoing server (SMTP) requires authentication": OFF	Select "POP Before SMTP"

5 Check "Event Mail Function" to enable the event mail function.



6 Use the "Event Mail Settings" to select the event(s) for which mail is sent.

- The details of each item differ for each model. Refer to the printer/plotter operation manual.
- Items that are not selected are grayed-out.

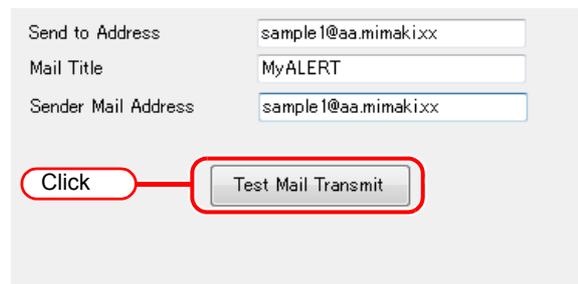


7 Click when settings are completed.



8 Click in order to check that mail is sent to the destination address specified in procedure 4.

- A few minutes might be required for the mail to arrive depending on various conditions. This does not indicate a fault.



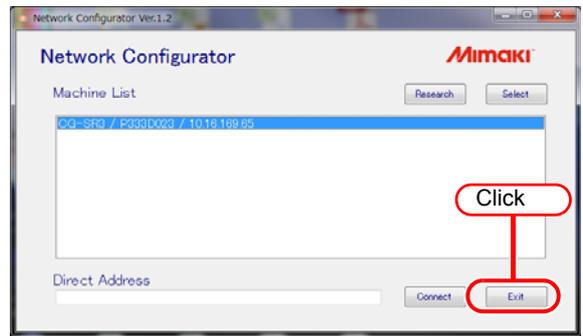
Important!

- If the test mail is not received, send a test mail according to the "Send a test e-mail" in the printer/plotter operation manual. If an error code is displayed in the LCD of the printer/plotter, refer to the list of error codes of "Send a test e-mail" in the printer/plotter operation manual and perform the corresponding recovery procedures.
- If no error code is displayed, refer to "E-mail can't be sent.(After the test mail is sent, an error code isn't displayed.)" on page 7 of the Network Setting Guide.

9 Click .



10 Click .

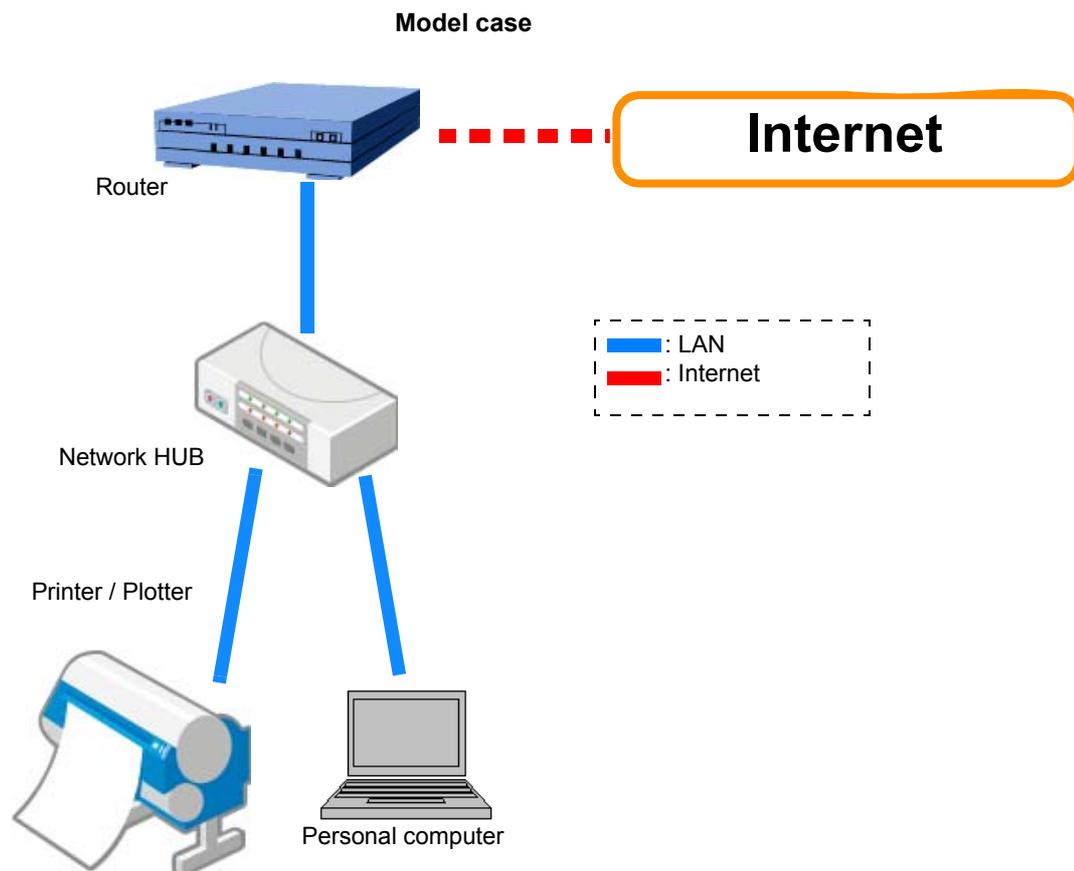


Using the Network Printing/Plotting Function (With Automatic IP Address Allocation)

Model case

The network environment used as an example for explanation satisfies the following condition.

- (1) The printer/plotter and personal computer are connected to a LAN that can automatically obtain an IP address.



Important!

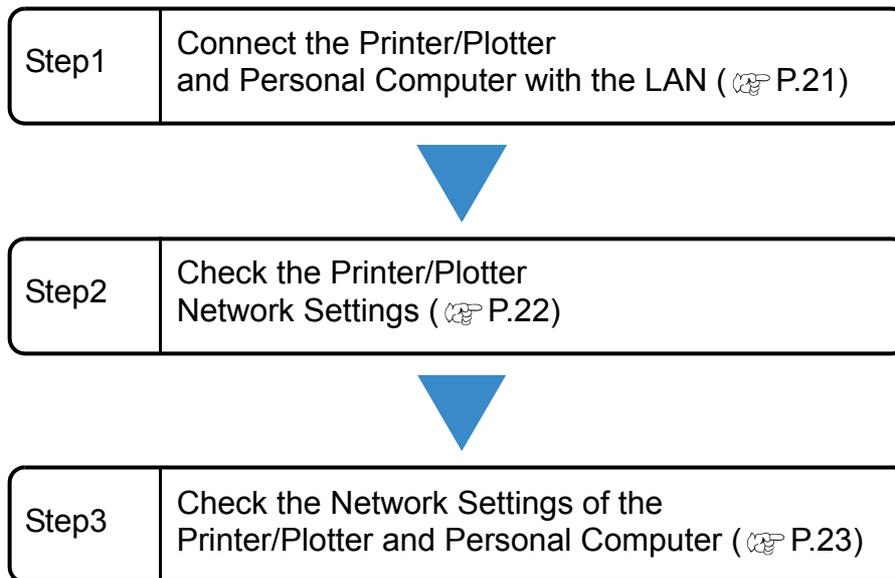
- An Internet connection is not necessary.
- It is assumed that the network to which the printer/plotter and personal computer are connected has DHCP service enabled.

Items you must provide

<input type="checkbox"/> Router	A personal computer or server that can allocate an IP address can also be used.
<input type="checkbox"/> Network HUB	Required amount of units
<input type="checkbox"/> LAN cable	Required amount of cables
<input type="checkbox"/> Personal computer	Windows XP SP3, Windows Vista SP2, Windows 7 SP1, Windows 8, with each one being 32/64-bit compatible
<input type="checkbox"/> Printer/Plotter	Mimaki product that is compatible with the network function (Refer to the "Network Function Compatibility Table" for compatible models.)

Flow of Settings

Perform the following procedures to specify the settings required in order to use the network printing/plotting function.



Step1: Connect the Printer/Plotter and Personal Computer with the LAN

Perform the following procedures with the printer/plotter and personal computer.

1 Connect the printer/plotter and personal computer to the network.

Printer / Plotter	Turn off the printer/plotter power, and connect the printer/plotter to the network hub by using a LAN cable. Refer to the "Names of Parts and Functions" section of the printer/plotter operation manual if the LAN connector location of the printer/plotter is unclear.
Personal computer	Turn off the personal computer power, and connect the personal computer to network hub by using a LAN cable. Refer to the personal computer operation manual if the LAN connector location of your personal computer is unclear.

Step2: Check the Printer/Plotter Network Settings

1 Turn on the printer/plotter power.

2 From the printer/plotter operation panel, specify [ON] for DHCP (automatic IP address acquisition).

- Default setting is "ON".

Important!

- Operation differs depending on the model. For details, refer to the "Set the network" section of the printer/plotter operation manual.

3 Referring to the "Set the network" section of the printer/plotter operation manual, check the IP address allocated to the printer/plotter.

Check IP Address
10. 16.***.***

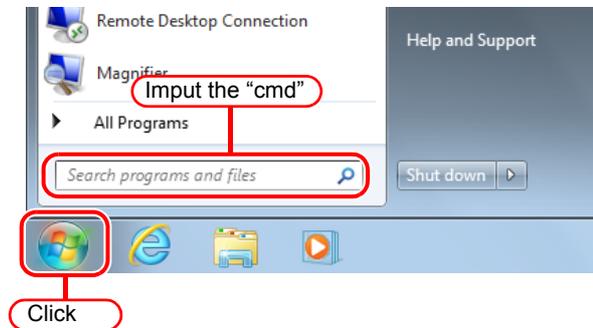
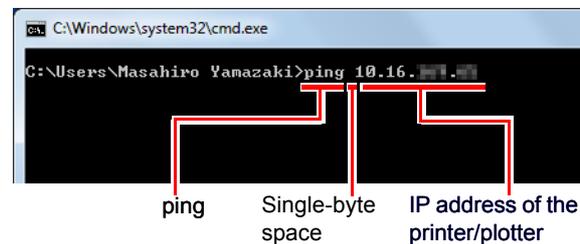
Important!

- If the IP address is "169.254.*.*", either the LAN cable connection is faulty or the environment is such that an IP address cannot be automatically obtained. In such cases, consult the network administrator or installation personnel.

4 After checking, return to the <LOCAL> screen.

Step3: Check the Network Settings of the Printer/Plotter and Personal Computer**1 Turn on the personal computer power.****2 Start up the command prompt.**

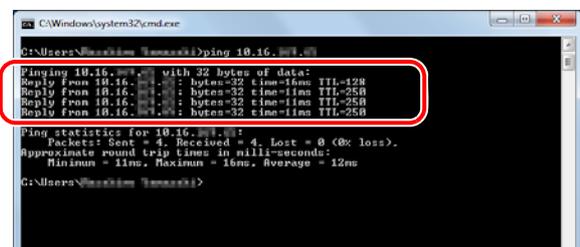
- (1) Click the Start button.
- (2) Input [cmd] into "Search programs and files".
- (3) Press the [ENTER] key.

**3 Input "Ping (space) 'IP address of the printer/plotter you just checked'" and press the [ENTER] key.**

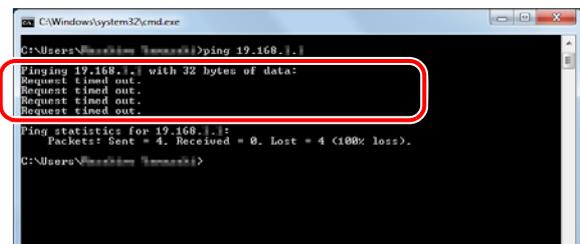
- Important!** • Only enter single-byte characters.

4 Press the [Enter]key.

- Procedures are completed when a response is returned from the printer.



- If no response is returned from the printer as shown in the window on the right, perform the procedures indicated in "Appendix 1. Switching the IP Address Acquisition Settings of a Personal Computer to Automatic" on page 34. After which, perform the procedures of "Step3: Check the Network Settings of the Printer/Plotter and Personal Computer" again.

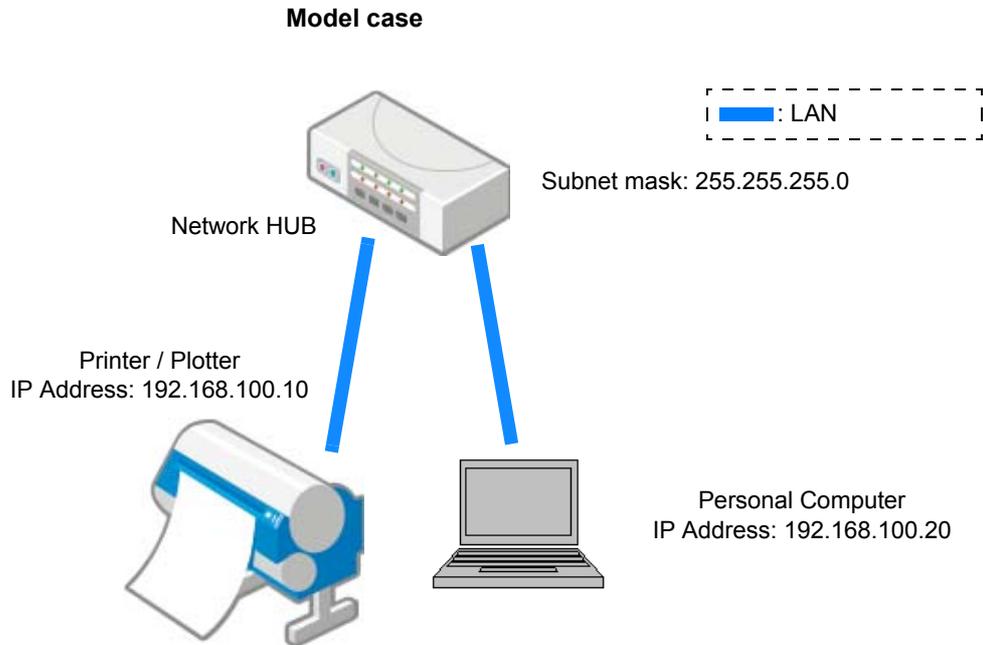


Using the Network Printing/Plotting Function (With a Static IP Address)

Model case

The network environment used as an example for explanation satisfies the following condition.

- (1) Connect the printer/plotter and personal computer to a LAN using a static IP address.



Important!

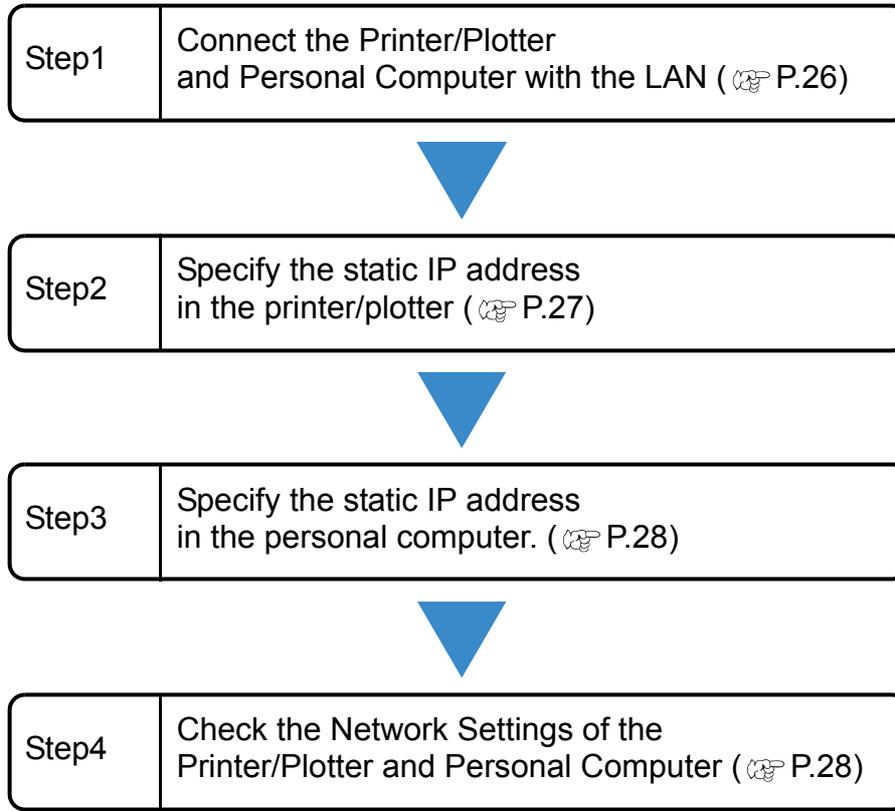
- The IP address shown above is an assumed IP address for the purposes of explanation. When specifying the actual settings, specify an IP address and subnet mask that match your environment.

Items you must provide

<input type="checkbox"/> Network HUB	Required amount of units
<input type="checkbox"/> LAN cable	Required amount of cables
<input type="checkbox"/> Personal computer	Windows XP SP3, Windows Vista SP2, Windows 7 SP1, Windows 8, with each one being 32/64-bit compatible
<input type="checkbox"/> Printer/Plotter	Mimaki product that is compatible with the network function (Refer to the "Network Function Compatibility Table" for compatible models.)

Flow of Settings

Perform the following procedures to specify the settings required in order to use the network printing/plotting function.



Step1: Connect the Printer/Plotter and Personal Computer with the LAN

Perform the following procedures with the printer/plotter and personal computer.

1 Connect the printer/plotter and personal computer to the network.

Printer / Plotter	Turn off the printer/plotter power, and connect the printer/plotter to the network hub by using a LAN cable. Refer to the "Names of Parts and Functions" section of the printer/plotter operation manual if the LAN connector location of the printer/plotter is unclear.
Personal computer	Turn off the personal computer power, and connect the personal computer to network hub by using a LAN cable. Refer to the personal computer operation manual if the LAN connector location of your personal computer is unclear.

Step2: Specify the Static IP address in the Printer/Plotter

1 Turn on the printer/plotter power.

2 From the printer/plotter operation panel, specify [OFF] for DHCP (automatic IP address acquisition) and enter the following values.
IP Address: 192.168.100.10
Subnet mask: 24



- Enter the following values for the printer/plotter subnet mask.

Printer/Plotter Subnet Mask Values	Subnet mask
8	255. 0. 0. 0
9	255. 128. 0. 0
10	255. 192. 0. 0
11	255. 224. 0. 0
12	255. 240. 0. 0
13	255. 248. 0. 0
14	255. 252. 0. 0
15	255. 254. 0. 0
16	255. 255. 0. 0
17	255. 255. 128. 0
18	255. 255. 192. 0
19	255. 255. 224. 0

Printer/Plotter Subnet Mask Values	Subnet mask
20	255. 255. 240. 0
21	255. 255. 248. 0
22	255. 255. 252. 0
23	255. 255. 254. 0
24	255. 255. 255. 0
25	255. 255. 255. 128
26	255. 255. 255. 192
27	255. 255. 255. 224
28	255. 255. 255. 240
29	255. 255. 255. 248
30	255. 255. 255. 252



- Operation differs depending on the model. For details, refer to the "Set the network" section of the printer/plotter operation manual.

3 After checking, return to the <LOCAL> screen.

Step3: Specify the static IP address in the personal computer

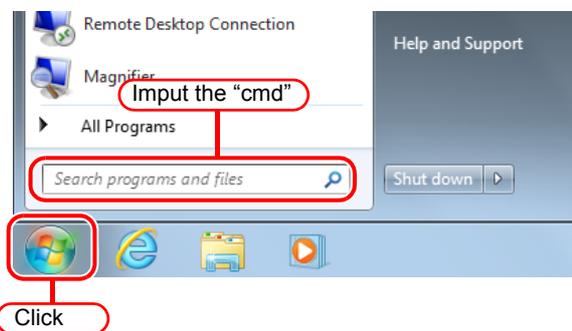
For setting procedures refer to "Appendix 2. Switching the IP Address Acquisition Settings of a Personal Computer to Static IP Address" on page 38.

Step4: Check the Network Settings of the Printer/Plotter and Personal

1 Turn on the personal computer power.

2 Start up the command prompt.

- (1) Click the Start button.
- (2) Input [cmd] into "Search programs and files".
- (3) Press the [ENTER] key.



3 Input "Ping (space) '192.168.100.10'" and press the [ENTER] key.

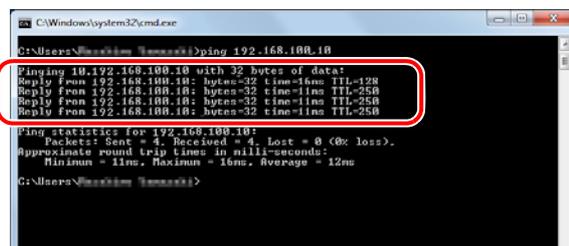
Important! • Only enter single-byte characters.



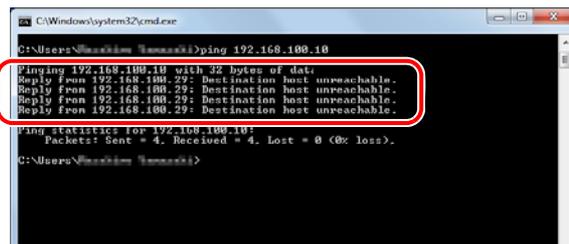
ping Single-byte space IP address of the printer/plotter

4 Press the [Enter]key.

- Procedures are completed when a response is returned from the printer.



- If no response is returned from the printer as shown in the window on the right, return to Page 26 "Step1: Connect the Printer/Plotter and Personal Computer with the LAN" on page 26 and specify the settings again.



Using the Network Printing/Plotting Function

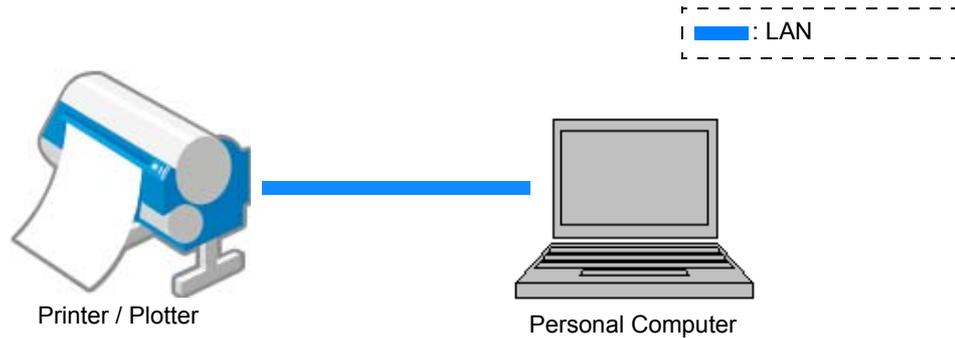
(If the Printer/Plotter and Personal Computer are Directly Connected by using a LAN Cable)

Model case

The network environment used as an example for explanation satisfies the following condition.

- (1) Network in which the printer/plotter and personal computer are connected one-to-one.

Model case

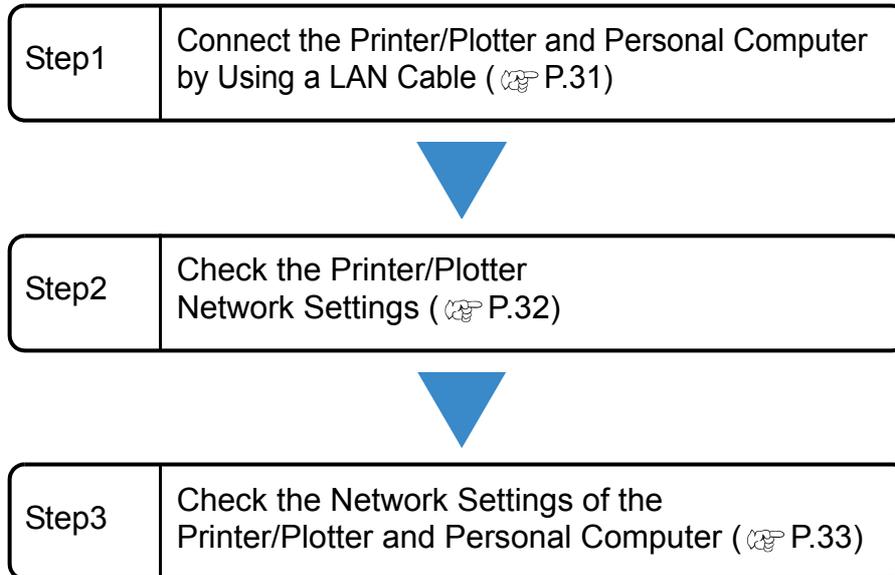


Items you must provide

<input type="checkbox"/> LAN cable	Required amount of cables
<input type="checkbox"/> Personal computer	Windows XP SP3, Windows Vista SP2, Windows 7 SP1, Windows 8, with each one being 32/64-bit compatible
<input type="checkbox"/> Printer/Plotter	Mimaki product that is compatible with the network function (Refer to the "Network Function Compatibility Table" for compatible models.)

Flow of Settings

Perform the following procedures to specify the settings required in order to use the network printing/plotting function.



Step1: Connect the Printer/Plotter and Personal Computer by Using a LAN Cable

Perform the following procedures with the printer/plotter and personal computer.

1 Directly connect the printer/plotter and personal computer using a LAN cable.

- Turn off the printer/plotter power, and connect the printer/plotter and personal computer by using a LAN cable.



- Refer to the "Names of Parts and Functions" section of the printer/plotter operation manual if the LAN connector location of the printer/plotter is unclear.
- Refer to the personal computer operation manual if the LAN connector location of your personal computer is unclear.

Step2: Check the Printer/Plotter Network Settings

1 Turn on the printer/plotter power.

2 From the printer/plotter operation panel, specify [ON] for Auto IP (IP address self-allocation).

Important!

- Operation differs depending on the model. For details, refer to the "Set the network" section of the printer/plotter operation manual.

3 After checking, return to the <LOCAL> screen.

Check IP Address
169.254.49.8

4 Turn the power OFF.

5 Turn on the printer/plotter power.

6 Referring to the "Set the network" section of the printer/plotter operation manual, check the IP address allocated to the printer/plotter.

Important!

- Check that the IP address is "169.254.*.*". If it is not this address, it is possible that there is a settings error or connection fault. Check the settings and connection.

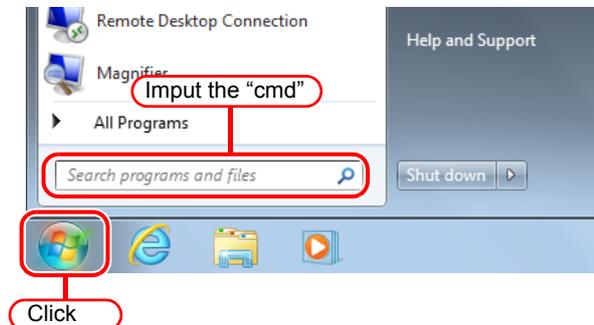
7 After checking, return to the <LOCAL> screen.

Step3: Check the Network Settings of the Printer/Plotter and Personal Computer

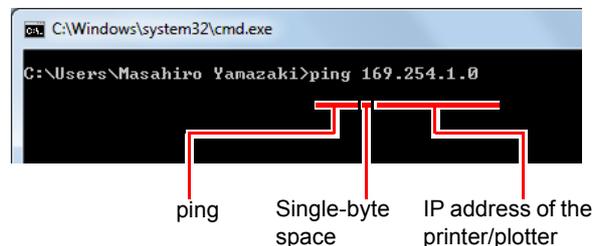
1 Turn on the personal computer power.

2 Start up the command prompt.

- (1) Click the Start button.
- (2) Input [cmd] into "Search programs and files".
- (3) Press the [ENTER] key.



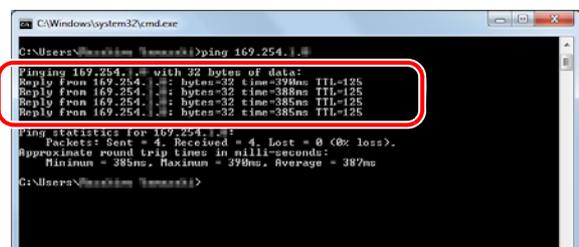
3 Input "Ping (space) 'IP address of the printer/plotter you just checked'" and press the [ENTER] key.



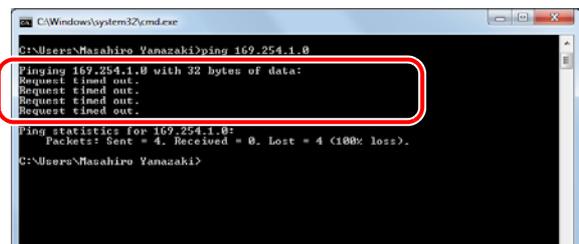
Important! • Only enter single-byte characters.

4 Press the [Enter]key.

- Procedures are completed when a response is returned from the printer.

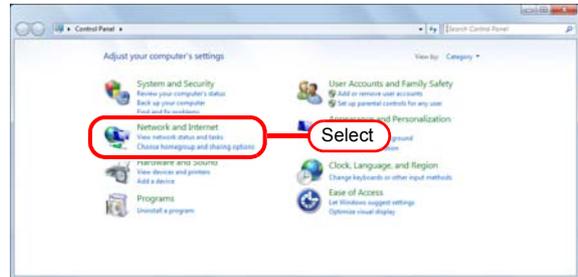


- If no response is returned from the printer as shown in the window on the right, perform the procedures indicated in "Appendix 1. Switching the IP Address Acquisition Settings of a Personal Computer to Automatic" on page 34. After which, perform the procedures of "Step3: Check the Network Settings of the Printer/Plotter and Personal Computer" again.

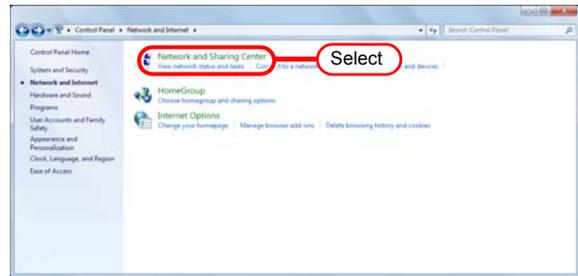


Appendix 1. Switching the IP Address Acquisition Settings of a Personal Computer to Automatic

1 From the control panel, select "Network and Internet".



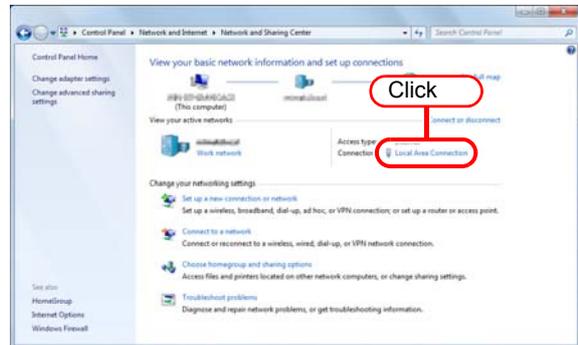
2 From the Network and Sharing Center, select "View network status and tasks".



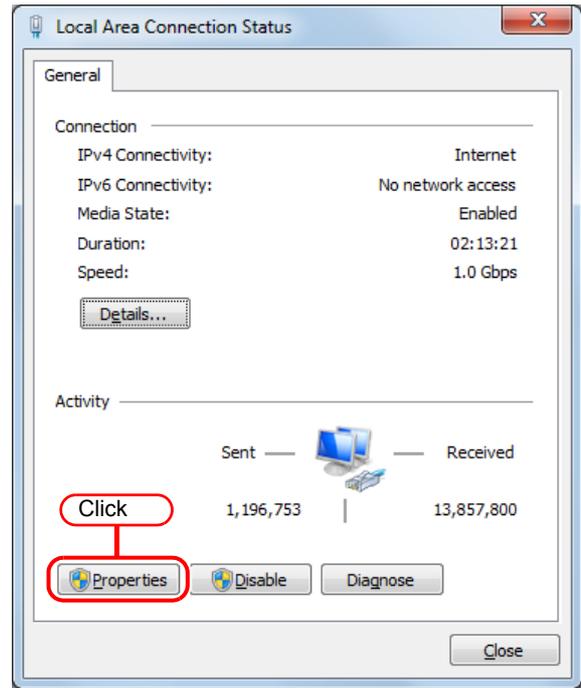
3 Select the LAN connection method.

- This case shows an example of a connection using a wired LAN.
- Click the "Kocal Area Connection"

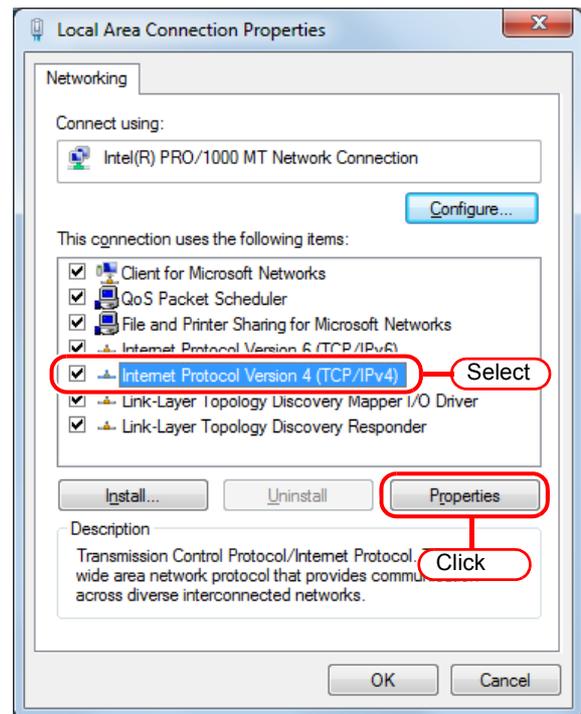
Important! • Select the connection corresponding to the network environment you are using.



4 Click **Properties**.

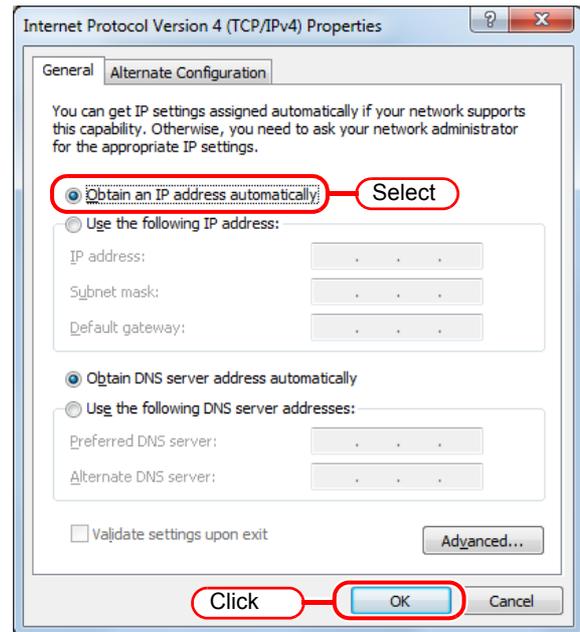


5 Select **[Internet Protocol Version 4 (TCP/IPv4)]** and click **Properties**.

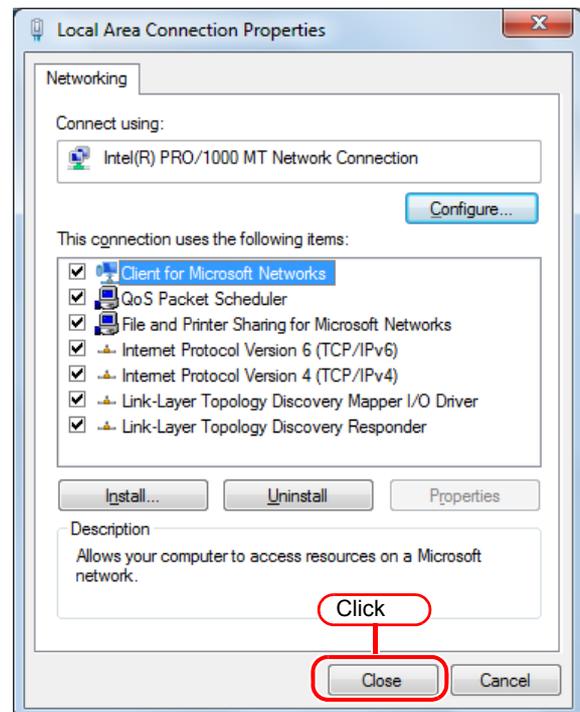


6 Select [Obtain an IP address automatically] and click

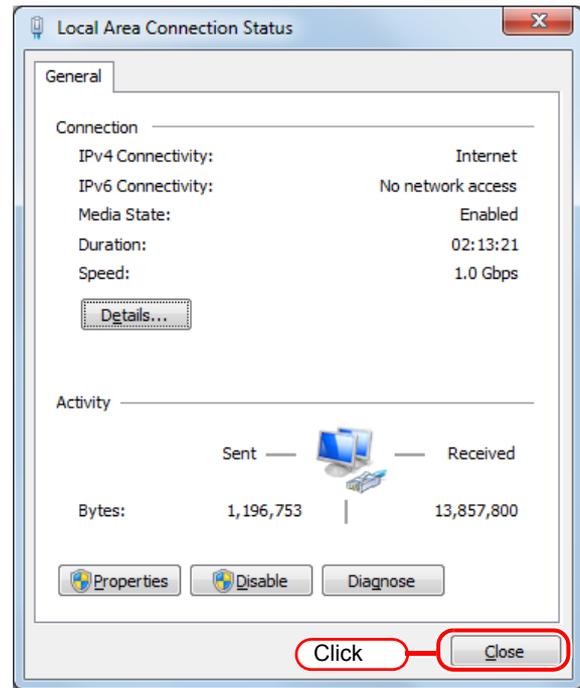
OK .



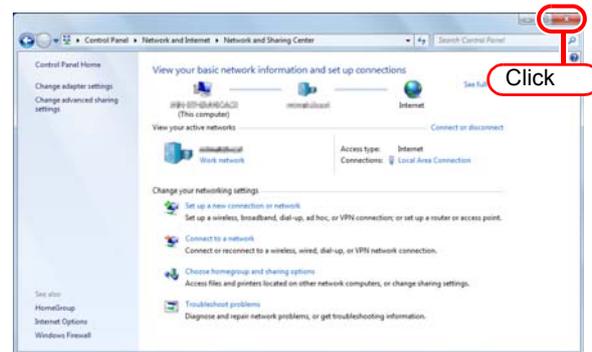
7 Click Close .



8 Click .



9 Click to close the window.



Appendix 2.

Switching the IP Address Acquisition Settings of a Personal Computer to Static IP Address

Check the following items if specifying a static IP address for the personal computer IP address. Inquire with the LAN administrator if you have any doubts or concerns.

- Personal computer IP address
- Subnet mask
- (•Default gateway address (Required if communicating beyond the router))
- (•DNS server address (Required if communicating via the Internet or other methods besides the LAN.))

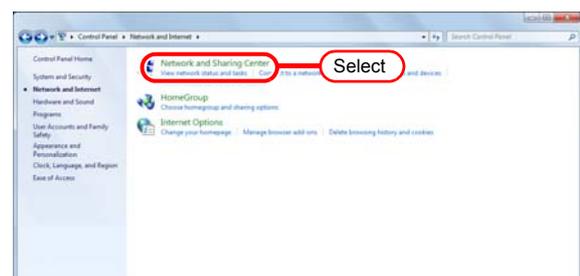
Below is an explanation of an example using the following set values.

Personal Computer IP Address	192.168.100.20
Subnet mask	255.255.255.0 (24 using CIDR notation)
Default gateway	Not specified
DNS server	Not specified

1 From the control panel, select "Network and Internet".



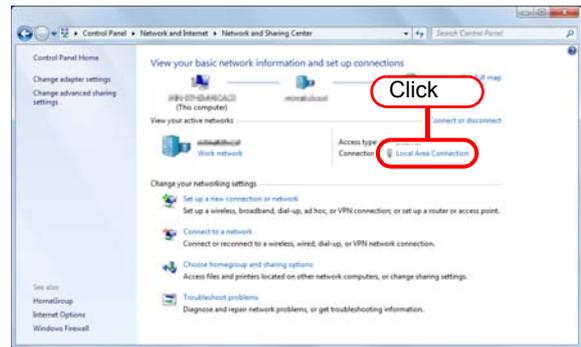
2 From the Network and Sharing Center, select "View network status and tasks".



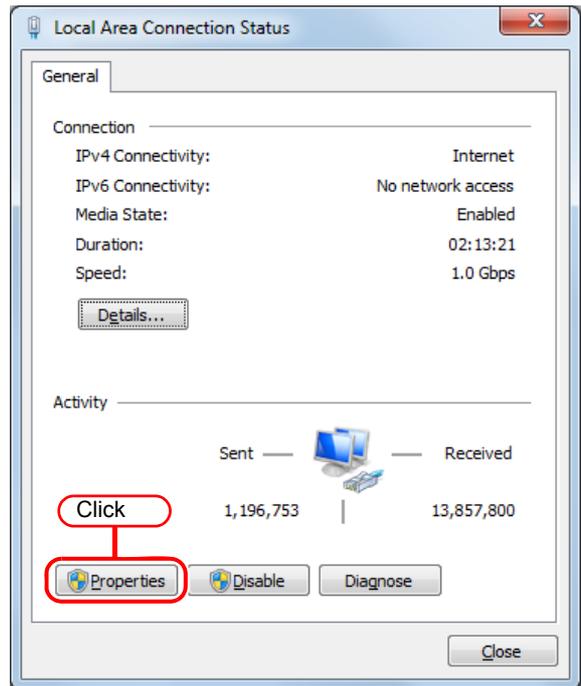
3 Select the LAN connection method.

- This case shows an example of a connection using a wired LAN.
- Click the “Local Area Connection”

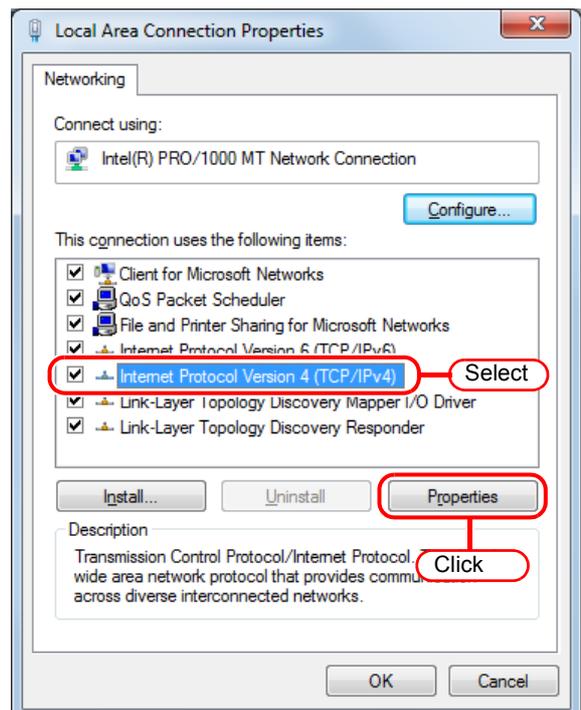
Important! • Select the connection corresponding to the network environment you are using.



4 Click Properties.

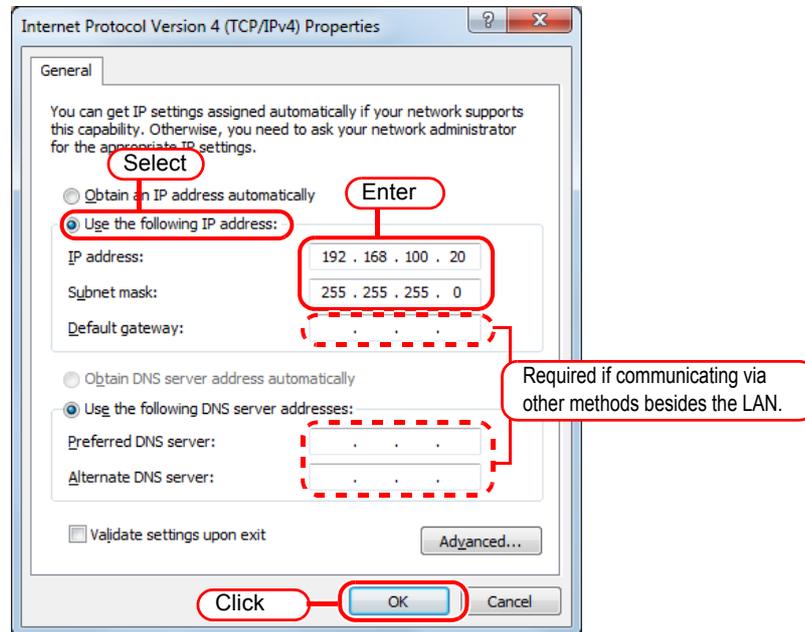


5 Select [Internet Protocol Version 4 (TCP/IPv4)] and click Properties.

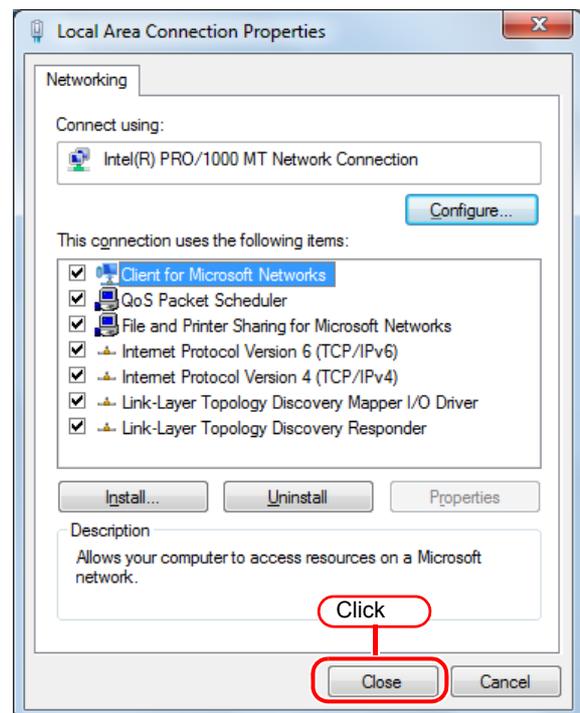


6 Select [Use the following address], enter the values in the [IP address] and [Subnet mask], and click .

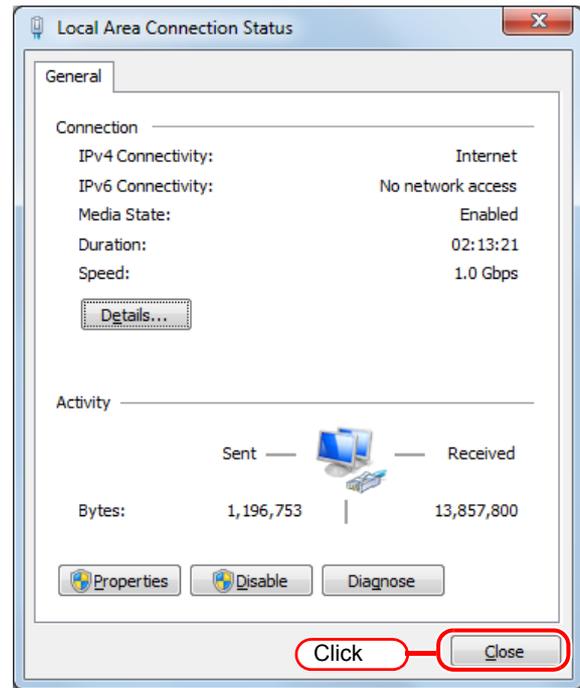
- Enter the following values.
 - IP Address: 192.168.100.20
 - Subnet mask: 255.255.255.0



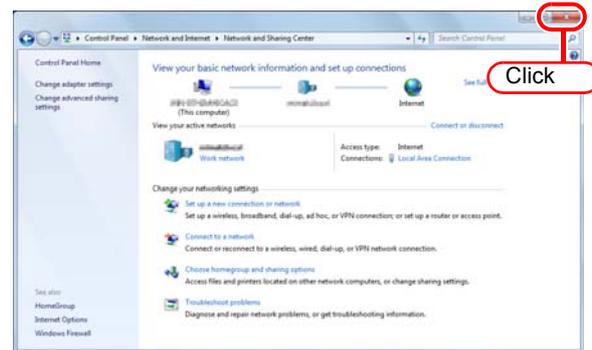
7 Click .



8 Click .



9 Click to close the window.



Memo



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